



2019 HSBC X FPS Grand Lucky Draw

2019年滙豐 x 「轉數快」大抽獎

Promotional Period: 15 August 2019 – 31 October 2019

推廣日期：2019年8月15日至2019年10月31日

FAQ

常見問題

Q1. What is the eligibility for me to be entitled for the Lucky Draw?

The Lucky Draw is exclusive to customers who are the sole or (if a joint account) principal account holders of any HSBC account (the “Applicable Account”) and fulfil all the following requirements (each, an “Eligible Customer” and, collectively, the “Eligible Customers”):

- a) Be aged 18 or above on **14 August 2019**;
- b) Have a valid Hong Kong correspondence address under the Bank’s record; and
- c) Set the Applicable Account as the Faster Payment System (FPS) Default Bank Account via Personal Internet Banking or the HSBC HK Mobile Banking app and maintain such setting up until the end of Promotional Period.

我需符合甚麼條件方能參加本抽獎活動？

本抽獎活動只適用於持有任何滙豐戶口（「合資格戶口」）的個人或第一戶口（若屬聯名戶口）持有人及符合以下條件的客戶（「合資格客戶」）：

- a) 於**2019年8月14日**年滿18歲或以上；
- b) 於本行持有有效香港通訊地址；及
- c) 透過香港滙豐流動理財應用程式或滙豐個人網上理財登記合資格戶口為「轉數快」預設收款銀行並維持此設定至推廣期結束。

Q2. How to get the lucky draw chance to win a Samsung Galaxy Note 10+?

During the Promotional Period, Eligible Customers can each get at least one (1) Lucky Draw entry by performing a designated transaction via FPS, as listed below (up to a maximum of ten (10) Lucky Draw entries each day). Such transaction (minimum amount of HKD10/RMB10 or above) must be performed via FPS by using a mobile phone number/email address/FPS Identifier/or by scanning recipient’s QR code (where applicable). However, any transaction between two HSBC account(s) held by the same person in sole or joint names, any payment made using account number and scheduled payments will be excluded and not be regarded as designated transactions.

Designated Transaction	Number of Lucky Draw Entries
Send money	1 x
Receive money	1 x
Scan to pay a merchant	2 x



An Eligible Customer who fulfils the criteria as listed above will be entitled to enter the Lucky Draw automatically to win a **Samsung Galaxy Note10+** handset. One (1) Lucky Draw winner each day will be drawn randomly by computer at the end of Promotional Period. Each Eligible Customer can win one (1) prize.

如何獲取抽獎機會以贏取Samsung Galaxy Note10+?

於推廣期內，每名合資格客戶可透過「轉數快」執行以下指定交易以獲得至少一（1）次抽獎機會（每天最多十（10）次抽獎機會）。每項交易（交易金額為港幣 10 元 / 人民幣 10 元或以上）須透過「轉數快」以手提電話號碼、電郵地址、快速支付系統識別碼或掃描收款人的二維碼付款及收款（根據適用的情況）。同名或以聯名名義持有的兩個匯豐賬戶之間的任何交易、使用賬號進行的任何付款和預定付款都不被視為指定交易。

指定交易	抽獎機會次數
付款	1 x
收款	1 x
掃描支付商家	2 x

符合所列條件的合資格客戶毋須登記即可享至少一（1）次抽獎機會贏取 **Samsung Galaxy Note10+** 手機一部。在推廣期完成後，每天一（1）名抽獎得獎者（每名「得獎者」）將由電腦隨機抽出。每位合資格客戶只可贏取一（1）份禮品。

Q3. When I generate my FPS Identifier, I am not able to set my FPS linked account as the Default Bank Account. Am I still considered to have fulfilled the customer eligibility requirement to set HSBC as the Default Bank Account?

Yes. As your FPS Identifier is uniquely linked to your HSBC account, this is also regarded as fulfilling the customer eligibility requirement to set HSBC as the Default Bank Account.

當我使用快速支付系統識別碼登記「轉數快」時，無法將連接帳戶設定至為「轉數快」預設收款銀行，我是否為合資格客戶？

是。快速支付系統識別碼是獨特鏈接匯豐賬戶，該賬戶也被視為「轉數快」預設收款銀行賬戶，即是合資格客戶。

Q4. Am I eligible to participate in the Lucky Draw if I'm the secondary account holder of my joint account?

No. Only principal HSBC account holders of the Applicable Account are eligible to participate in the Lucky Draw.

如我是聯名戶口的第二戶口持有人，我可否獲得獎賞？

本推廣的獎賞只適用於匯豐的個人戶口的第一戶口持有人。



Q5. When will I know if I am a Winner?

A redemption letter will be sent on or before **31 December 2019** to each Winner's local correspondence address accordingly to the Bank's record at the time of fulfillment.

我何時方可得知自己是否是得獎者？

禮品兌換信將於 **2019 年 12 月 31 日** 或之前以郵遞形式寄往得獎者於換領信郵寄作業時登記於本行的本地通信地址。

The Bank reserves the right to change these terms and conditions (including the dates of the Promotional Period) and terminate the Lucky Draw at any time. The latest details of the Lucky Draw and the revised terms and conditions will be made available on the following website:

www.hsbc.com.hk/fps.

本行隨時保留更改此條款及細則和本推廣活動的權利，並擁有取消或終止本推廣活動的最終決定權。

本推廣活動的最新詳情以及修訂後的條款及細則將在本行推廣活動網頁 www.hsbc.com.hk/tc/fps 公佈。

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