Promotional Terms and Conditions

- 1. The promotion ("Promotion") is from 18 Jun 2019 to 15 Aug 2019 (both dates inclusive) ("Promotional Period") and shall at all times be subject to these terms and conditions ("Terms and Conditions").
- 2. The Promotion is applicable to existing customers with a bank account at The Hongkong and Shanghai Banking Corporation Limited ("HSBC" or the "Bank") in the Hong Kong Special Administrative Region ("Hong Kong") who have fulfilled the following requirements ("Eligible Customers"): (a) be aged 18 or above on 18 Jun 2019; AND (b) not be a citizen of the United States of America ("U.S."), a U.S. resident, and/or U.S. tax payer resident; AND (c) have successfully completed and submitted the Financial Health Check ("FHC") and Risk Profiling Questionnaire ("RPQ") at any branch of the Bank in Hong Kong during the Promotional Period. Eligible customers who have completed RPQ in the last 24 months, can be exempted from conducting RPQ again.
- 3. 105 winners will be drawn for prizes ("Lucky Draw") under this Promotion. FIVE winners will receive Personalised Private Tour Service valued at HK\$200,000, and 100 winners will receive a HK\$1,000 city'super Gift Card ("Prize"). The winners will be computerised randomly selected from the pool of Eligible Customers. No purchase of goods or services is required for entering into the Lucky Draw.
- 4. Only one entry to the Lucky Draw is permitted per Eligible Customer (for the avoidance of doubt, each Eligible Customer can only enter into the Lucky Draw once even if he/she has more than one HSBC bank account) and only one Prize can be won per Eligible Customer. If there is more than one entry from the same Eligible Customer, only the earliest entry submitted will be accepted by the Bank.
- 5. The aforementioned Prize of the Personalised Private Tour Service is limited to the redemption of the services offered by the Corporate and MICE team of Hong Kong Wing On Travel Service Limited for organising a personalised private tour, but not applicable to any packaged tours nor other travel products. The tour details are at the sole discretion of the supplier and winner agrees to abide by the supplier's decision. The tour must be completed on or before 31 Mar 2020.
- 6. The Prize redemptions are subject to relevant terms and conditions of the suppliers.
- 7. Winners will be notified individually about the details of prize presentation by a redemption letter ("Redemption Letter") which will be mailed on or before 6 Sep 2019 based on the address in Bank's record at the time of prizes fulfillment. If the winner cannot be contacted on or before 27 Sep 2019, HSBC reserves the right to allocate the prize to the next winner (as determined by HSBC) without further notice. The Redemption Letter is not replaceable in the event of any loss or damage, including without limitation in any loss in transit after being mailed out by the Bank.
- 8. Winners of the Personalised Private Tour Services have to provide their personal information to the organiser(s) of the tour, subjected to their Personal Information Collection Statement. Please contact the service providers for details.
- 9. Winners of the Lucky Draw shall be deemed to have authorised the Bank to use photos and videos bearing their appearance for publicity or promotional purposes of the Lucky Draw, and to use their personal details for postage and communication purposes of the Lucky Draw.
- 10. Each Prize is non-transferable and cannot be exchanged for cash or other gifts, and must be received in Hong Kong during the prize collection period as specified in the Redemption Letter.
- 11. Eligible Customers understand and accept that the Bank is not the supplier of the gift. The Bank shall bear no liability relating to any aspect of the Prizes, including without limitation, their quality, the supply, the descriptions of the Prizes provided by the suppliers, any false trade description,

- misrepresentation, mis-statement, mission, unauthorised representation, unfair trade practices or conduct in connection with the Prizes provided by the supplier, its employees, officers or agents.
- 12. HSBC reserves the right to verify the identity of winners before and after the publication of the results of the Lucky Draw.
- 13. If customers do not wish to participate in the Lucky Draw, please inform the Bank before conducting FHC and RPQ.
- 14. The Bank reserves the right to withdraw or terminate the Promotion, and to change the applicable Terms and Conditions at any time. The latest details of the Promotion and the revised Terms and Conditions will be made available on HSBC's website or communicated to customers by other means as soon as practicable.
- 15. No person other than the Eligible Customer and the Bank will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provisions of these Terms and Conditions.
- 16. In the event of dispute arising out of the Promotion/Lucky Draw, the decision of the Bank shall be final and conclusive.
- 17. Should there be any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall apply and prevail.
- 18. These Terms and Conditions are subject to prevailing regulatory requirements; and are governed by and construed in accordance with the laws of Hong Kong Special Administrative Region.
- 19. Each of the Bank and the Eligible Customer submits to the non-exclusive jurisdiction of the courts of Hong Kong Special Administrative Region but these Terms and Conditions may be enforced in the courts of any competent jurisdiction.

Issued by The Hongkong and Shanghai Banking Corporation Limited