

Frequently Asked Questions for HSBC HK Easy Invest app

1. Where can I get the HSBC HK Easy Invest app?

Customers may find the HSBC HK Easy Invest app in Apple App Store and Google Play™ in Hong Kong.

Important: The HSBC HK Easy Invest App ("Easy Invest") and the contents of this material/correspondence are provided by The Hongkong and Shanghai Banking Corporation Limited ("HSBC HK") for the use of existing HSBC HK customers only. You should download Easy Invest only if you are an existing HSBC HK customer. Easy Invest is not intended for download, or use, by any person in any jurisdiction where such download or use would be contrary to any law or regulation of such jurisdiction or where HSBC HK is not licensed or authorized to provide Easy Invest and/or any of the Services."

2. What devices does the app work with?

HSBC HK Easy Invest app supports below iOS and Android™ devices :

- iPhone with OS version 7.0 or above
- Android™ phone with OS version 4.4 or above(non-rooted)

3. What are the benefits of installing the app?

HSBC HK Easy Invest app allows you to trade securities instantaneously, and to give you free market information including real-time quotes, news and market data in 3 major stock markets (Hong Kong, China A and U.S.).

Trade conveniently

- Use Quick Buy to place a trade with just a few clicks
- Place an order directly from the bid/ask queue or interactive chart
- Manage your portfolio, and track gains and losses

Keep abreast of the market condition and latest news

- Allow you to have a quick glimpse of sectors performance
- Dive into constituent stocks to see detailed market movements
- Stay informed with access to Hong Kong, China A Shares, U.S. markets, World Indices and top market movers

Stock-specific news

- Stay up to date with news for you that's tailored to your portfolio
- Search news by stock or keyword to help you make informed decision

4. How can I set up my Mobile Security Key / Fingerprint authentication for the HSBC HK Easy Invest app in iOS devices?

If you have set up the Mobile Security Key / Touch ID in the HSBC HK Mobile Banking app of the same device, the same log on preference can be used in HSBC HK Easy Invest app too. If you haven't, click [here](#) to check the steps to activate your Mobile Security Key.

5. How can I set up my Mobile Security Key / Fingerprint authentication for the HSBC HK Easy Invest app in Android™ devices?

There is no such feature yet, but we will let you know when it becomes available on Android™ devices.

6. Can I still use HSBC HK Mobile Banking app for Securities trading?

Yes, however we would suggest you to download the HSBC HK Easy Invest App and experience the new benefits it brings. Not only can you trade securities instantaneously via HSBC HK Easy Invest app, but you can also get free market information including real-time quotes, news and market data in 3 major stock markets (Hong Kong, China A and U.S.).

7. What happens if my device with HSBC HK Easy Invest app installed is lost or stolen?

Call us and we will immediately suspend your Personal Internet Banking to prevent anyone else from accessing your account.

For the Frequently Asked Questions for Mobile Security Key and Touch ID, you may click [here](#) for details.